



Information Network of Kansas Board of Directors

Kansas Information Consortium
General Manager's Report

Month ending February 28, 2010

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For the month ending February 2010

Executive Summary

Kansas.gov is staying very busy and productive as the month of February is wrapping up. Some of the high points for this month include:

~The KanPay Counter (OTC) pilot program launched to 13 participating locations. Trainings were conducted and several locations began to take payments successfully at the counter.

~Continued to scope out requirements with DISC for Kansas Board of Healing Arts interest in KanSite (CMS) and searchable database required to be live by July 1, 2010 per statute.

~Held KanSite (CMS) demonstrations with the following agencies:

- Presented to senior management team at the Office of the State Bank Commissioner on February 16. They are possible interested in a Large CMS site.
- Presented to city council for the city of Council Grove on February 16. Motioned to move forward with Small CMS site and will be submitting application for INK grant funding.

~In support of the local government initiative, the KanPay (The Payment Portal) promotional Web site (www.kansas.gov/kanpay) was launched.

~Met with Lou Saadi and team at KDHE: Vital Statistics Dept to get a preview of their VSIIS application and how they are using biometrics within the field.

Please contact me if you have any questions at 785.296.5275 or via email at lisa.jones@www.kansas.gov.

Respectfully submitted,

Lisa R. Jones

Lisa R. Jones, General Manager

New Service Requests & Contracts for Approval

Service Requests

Kansas Department of Revenue (KDOR): Full Application Rewrite

Kansas Department of Revenue requests a service be added to the network that will allow Kansas taxpayers to file, pay for and request a refund for their income and property taxes. The service will also provide an administrative site for select KDOR staff to access and perform application management and data maintenance. The development of the INK application for this service is at no cost to the contracted government agency. This is a free service.

Contracts for Approval

No new contracts were submitted for approval during the month of February.

New Applications Deployed

Project Name	Agency	Deployment (Month)
MVR Search Instant Access	KDOR	Jan-10
WebFile Homestead Claim	KDOR	Jan-10
KanPay Counter, Over the Counter Payment Processing System	KIC	Feb-10

Applications in Development

Project Name	Agency	Scheduled Finish (Month)
Tax Payment Portal	KDOR	Jun-10
Pesticide Product Registration	KDA	Jul-10
License Renewal	KSBMA	Aug-10
ABC Licensing	KDOR	Sep-10
Agri-Portal	KDA	Oct-10
Fertilizer Blender Registration	KDA	Oct-10
Search Suite	COTA	Nov-10
KSBTP Business License Renewal	KSBTP	Dec-10
WebFile Income Redesign and Rewrite	KDOR	Dec-10
Kansas Mentors Interactive Directory	KDHE	Dec-10
Fertilizer Product Registration	KDA	Mar-11

Project Change Requests Deployed

Project Name	Agency	Deployment (Month)
WebFile Homestead 2009 TY Mods	KDOR	Jan-10
License Renewal August 2009 Modifications	KSSBEO	Jan-10
License Renewal Change Import Script	KDB	Jan-10
Lic Ren Confirmation Text Change	KSBTP	Jan-10
Name Change Add Link for who can file	KSSOS	Feb-10
MVR Search Jan 2010 Rate Change	KDOR	Feb-10
SGCO Legacy DCRS 2009 Rewrite	OJA	Feb-10
AOI Add Prof LLC Type	KSSOS	Feb-10
AOI NA process update	KSSOS	Feb-10
Name Availability Process update	KSSOS	Feb-10
Name Change NA process update	KSSOS	Feb-10
Name Change Create Admin Site	KSSOS	Feb-10
Name Reservation NA process update	KSSOS	Feb-10
License Feb 2010 Mods	KSBHA	Feb-10
UIPB Add CCD Format	KDOL	Feb-10
UIPB Modify Failed Payment Processing	KDOL	Feb-10
KanView Update Bond 2010	KDOA	Feb-10

Project Change Requests in Development

Project Name	Agency	Scheduled Finish (Month)
Amber Alert Jan 2010 Mods	KSAG	Mar-10
WebTags Change CC Fee Structure	KDOR	Mar-10
IFTA Renewal 2009 Modifications	KDOR	Mar-10
CGS/LGS/BESS Combine and enhance	SOS	Mar-10
UIPB Add ARC code to batch payments	KDOL	Mar-10
HOC License Renewal 2010 ACHA Update	KDHE	Apr-10
KANN Check 2009 Enhancements	KSBN	Apr-10
Education Annual Report 2010 Update and Facelift	KSBN	Apr-10
WYCO Legacy DCRS 2009 Rewrite	OJA	Apr-10
Grant Portal Phase 3	GOV	Apr-10
KANNCheck Promotional Subscription	KSBN	Apr-10
DCRS Instant Access	OJA	Apr-10
CPA renewals 2010 Updates	BOA	Apr-10
District Court Record Search Change to Fee Split	OJA	May-10
License May 2010 Mods	KSBHA	May-10

SGCO Legacy DCRS 2009 Rewrite	OJA	Jun-10
Firm License Renewal 2010 Updates and Facelift	BOA	Jun-10
UCC Filing Export File Modification	SOS	Jun-10
Optometry License Original Application	KSSBEO	Jun-10
WebFile Income 2010 TY Update	KDOR	Jul-10
Att LicRen Add Review Page and Facelift	KSBEMS	Jul-10
IFTA Quarterly 2009 Mods	KDOR	Jul-10
WebFile Homestead 2010 TY Update and Facelift	KDOR	Jul-10
License Renewal Spring 2010 Update and Facelift	KBP	Aug-10
IFTA Renewals 2010 Update and Facelift	KDOR	Aug-10
License Renewal August 2010 Mods	KSBHA	Aug-10
IFTA Quarterly 2010 Q4 Update and Facelift	KDOR	Aug-10
KanView Fiscal Update 2010	KDOA	Aug-10
HOC License Renewal 2010 AUDIO SLP Update	KDHE	Aug-10
License Renewal Fall 2010 Update	KBP	Aug-10
HOC Criminal Record Check Detailed Receipt	KDHE	Aug-10
Lobbyist Expenditure Report Cycle Update and Facelift	GEC	Sep-10
IFTA Additional Decal Test Account Edit	KDOR	Sep-10
Legislative Portal 2010 Back End Upgrade	LEG	Sep-10
Dry Cleaners Registration 2010 Update and Facelift	KDHE	Sep-10
License Renewal 2010 Cycle Update and Facelift	KDB	Oct-10
License Renewal Redesign and Rewrite 2009	KSBHA	Oct-10
Post Audit Search allow PDFs	LPA	Oct-10
License Renewal On Demand Cert Card and Facelift	KSBTP	Oct-10
License Renewal Oct/Nov 2010 Mods	KSBHA	Oct-10
Subscriber License Verification Rewrite	KSBHA	Oct-10
WebFile Income CC Fee Verbiage	KDOR	Oct-10
Lic Ren Add Admin and Update	BSRB	Oct-10
Legislative Portal 2011 Session Updates	LEG	Nov-10
Annual Report 2010 Cycle Update and Facelift	KSSOS	Nov-10
HOC License Renewal 2010 DIET Update and Facelift	KDHE	Dec-10
Ambulance Feb 2011 Cycle Update and Facelift	KSBEMS	Dec-10
UCC Search Convert to PDF	SOS	Dec-10
Lobbyist Expenditure Report Proof-of-concept Rewrite	GEC	Dec-10
Amber Alert Add Second Victim	KBI	Dec-10
KanView Add Bond Indebtedness 2011	KDOA	Jan-11

Support Statistics

~The below table summarizes the number of Live Chats, Emails and Cases Reported from February 1-22:

Month	Live Chat	Email	Cases Reported
Jan-10	182	604	241
Feb-10	244	845	254

Site Promotions

~Marketing continued to keep content fresh and up-to-date on Kansas.gov as part of the site promotions strategy. February's updates went live on February 1, 17 and 18.

~Updated the Secretary of State tile to replace Ron Thornburgh's photo with the agency seal and removed Ron's name from the title. This tile is available to add to the *MyKansas* page.

~Updated the KS WebFile tile for 2010 which is available to add to the *MyKansas* page.

Page Performance

~The below table summarizes the top 10 visited pages on Kansas.gov from February 1-22:

Page	Page Views	Time on Page
Government	63,429	53.81
Services	31,316	63.72
Tiles	16,524	99.44
Business	16,001	57.88
Subscribers	12,594	58.27
Help Center	7,156	76.69
Tourism	6,619	66.64
Community	5,179	55.08
Education	3,671	52.36
Government	63,429	53.81

Promotional Performance

~The below table summarizes the top 5 features within the primary and secondary zones across the government, business, community, education and tourism pages from February 1-22:



Zone	Feature	Page Views
Primary	Legislative Resources	162
	Criminal History	148
	District Court Record Search	121
	Cities	102
	Visit Kansas	81
Secondary	Agency & Association Listing	1,140
	Business Entity Search	819
	Starting a Business	584
	Employee Service Center	352
	Bill Tracking	337

Marketing

Type	Project Name	Agency	Live Date
Direct Mail	Legislature Packets	LEG	Feb-10
Point of Purchase	KanPay Counter Awareness Letter	KIC	Feb-10
Point of Purchase	KanPay Counter Check Process Disclaimer	KIC	Feb-10
Pub Relations	KSBHA License Renewal (OT, OTA, RT) Press Release	KSBHA	Feb-10
Social Net	KSBHA License Renewal (OT, OTA, RT) BlogSpot	KSBHA	Feb-10
Social Net	KSBHA License Renewal (OT, OTA, RT) Twitter	KSBHA	Feb-10
Social Net	KSBHA License Renewal (OT, OTA, RT) FaceBook	KSBHA	Feb-10
Web Promo	KanPay Promotional Web Site (MOSS)	KIC	Feb-10